

## SCHEDULE A: SUPPORT SERVICES FOR STUDENTS

This Schedule lists the services, policies, procedures, websites and other information relevant to the Support for Students Policy.

### 1. SCHEDULE

| Category Heading                               | University policies and procedures  | Support Services Available  |
|--|---|---|
| <b>Supporting ongoing progress and success</b> | <a href="#">General Coursework Rules</a><br><a href="#">Graduate Research Rules</a><br><a href="#">Academic Progression Policy</a><br><a href="#">Academic Progression Procedure</a><br><a href="#">Macquarie University College Academic Progression Policy</a><br><a href="#">Macquarie University College Academic Progression Policy - ELICOS</a><br><a href="#">Graduate Research Supervision Policy</a><br><a href="#">Graduate Research Supervision Procedure</a><br><a href="#">Graduate Research Continuation Policy</a><br><a href="#">Graduate Research Continuation Procedure</a> | <a href="#">Academic progression</a> (with links to study support)<br><br><a href="#">Student Graduate Research Tools and Support</a><br><br><a href="#">Graduate Research Candidature management</a><br><br><a href="#">Student support</a><br><a href="#">Orientation/Kickstart</a><br><a href="#">Stay on Course</a>   |
| <b>Academic support and adjustment</b>         | <a href="#">Academic Language and Literacies Policy</a><br><a href="#">Academic Integrity Policy</a><br><a href="#">Academic Integrity Breach Procedure</a><br><a href="#">Peer Assisted Study Session Program Procedure</a><br><a href="#">Assessment Policy</a><br><a href="#">Assessment Procedure</a><br><a href="#">Special Consideration Policy</a><br><a href="#">Special Consideration Procedure</a><br><a href="#">Fitness to Practice Procedure</a><br><a href="#">Work Integrated Learning Policy</a><br><a href="#">PACE Activity Management Procedure</a>                        | <a href="#">Special consideration</a><br><a href="#">Assessments</a> (with links to study support)<br><a href="#">Academic integrity</a> (with links to study support)<br><a href="#">Academic Integrity module in iLearn</a><br><a href="#">Support for pathway students</a> (at MQ College)<br><a href="#">Graduate research training and support</a> , including<br><a href="#">peer mentors</a><br><a href="#">Graduate research development team</a><br><a href="#">Maintaining a good relationship with your supervisor</a><br><br><a href="#">Reasonable adjustments</a><br><br><a href="#">Study support</a> , including<br><a href="#">Course guidance</a><br><a href="#">Writing support</a><br><a href="#">Numeracy support</a><br><a href="#">Peer support</a><br><a href="#">StudyWISE (iLearn)</a><br><br><a href="#">Library</a> , including<br><a href="#">Library's study support service</a><br><a href="#">Referencing guides</a><br><a href="#">Library subject and research guides</a> |
| <b>Enrolment changes</b>                       | <a href="#">Enrolment Policy</a><br><a href="#">Leave of Absence and Suspension of Studies Procedure</a><br><a href="#">Graduate Research Variations to Candidature Policy</a><br><a href="#">Withdrawal Procedure</a>  | <a href="#">Changing your course</a><br><a href="#">Break from study</a>  |

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|---|---|--|
|   | <a href="#">Transfer and Release for International Students Policy</a><br><a href="#">Transfer and Release for International Students Procedure</a>   |  |
| <b>Safety and wellbeing</b>                     | <a href="#">Student Sexual Misconduct Prevention and Response Policy</a><br><a href="#">Student Sexual Misconduct Prevention and Response Procedure</a><br><a href="#">Critical Incidents Management Policy</a><br><a href="#">Health and Safety Policy</a><br><a href="#">Health and Safety Risk Management Policy</a><br><a href="#">Health and Safety Risk Management Procedure</a><br><a href="#">Travel Policy</a><br><a href="#">Travel Procedure</a><br><a href="#">Under 18 Welfare and Accommodation Procedure</a><br><a href="#">Student Code of Conduct</a><br><a href="#">Staff Code of Conduct</a> | <a href="#">Personal Support</a> , including<br><a href="#">Mental wellbeing</a><br><a href="#">Social support</a><br><a href="#">Counselling</a><br><a href="#">Sexual assault and harassment</a><br><a href="#">Crisis support</a><br><a href="#">Medical</a><br><a href="#">Social support</a><br><a href="#">Financial assistance</a><br><br><a href="#">Student Care and Reporting</a><br><a href="#">Safety and Security</a><br><a href="#">Spiritual support</a><br><a href="#">Safer Communities</a><br><br><a href="#">Support Centres</a> , including<br><a href="#">Student Connect</a> and<br><a href="#">Student Advocacy</a> |
| <b>Equity, diversity and inclusion</b>          | <a href="#">Equity, Diversity, and Inclusion Policy</a><br><a href="#">Student Accessibility Policy</a><br><a href="#">Student Accessibility Procedure</a><br><a href="#">Student Accessibility Action Plan 2025-2028</a><br><a href="#">Indigenous Strategy 2018-2023</a><br><a href="#">Evidencing Aboriginal and/or Torres Strait Islander Identity Policy</a>   | <a href="#">Diversity and inclusion</a><br><a href="#">About – Our commitment to Indigenous Australians</a><br><a href="#">Walanga Muru programs and services</a><br><a href="#">Accessibility and disability</a><br><a href="#">Students with a disability</a><br><a href="#">Student Care and Reporting</a>  |
| <b>Student feedback, complaints and appeals</b> | <a href="#">Academic Appeals Policy</a><br><a href="#">Academic Appeals Procedure</a><br><a href="#">Complaints Resolution Policy for Students and Members of the Public</a><br><a href="#">Complaints Resolution Procedure for Students and Members of the Public</a><br><a href="#">Student Survey Policy</a><br><a href="#">Student Survey Procedure</a><br><a href="#">Student Code of Conduct</a>  | <a href="#">Feedback</a><br><a href="#">Complaints</a><br><a href="#">Appeals</a><br><a href="#">Student Advocacy</a><br><a href="#">Student Care and Reporting</a><br><a href="#">Student Representative Council</a><br><a href="#">Graduate Research Grievance Resolution</a>  |
| <b>Oversight and improvement</b>                | <a href="#">Academic Senate Rules</a><br><a href="#">Audit and Risk Committee Terms of Reference</a><br><a href="#">Policy Framework Policy</a><br><a href="#">Third Party Arrangements Policy</a><br><a href="#">Research Third-Party Arrangements Policy</a><br><a href="#">Web Governance Policy</a>   | <a href="#">Feedback</a>   |