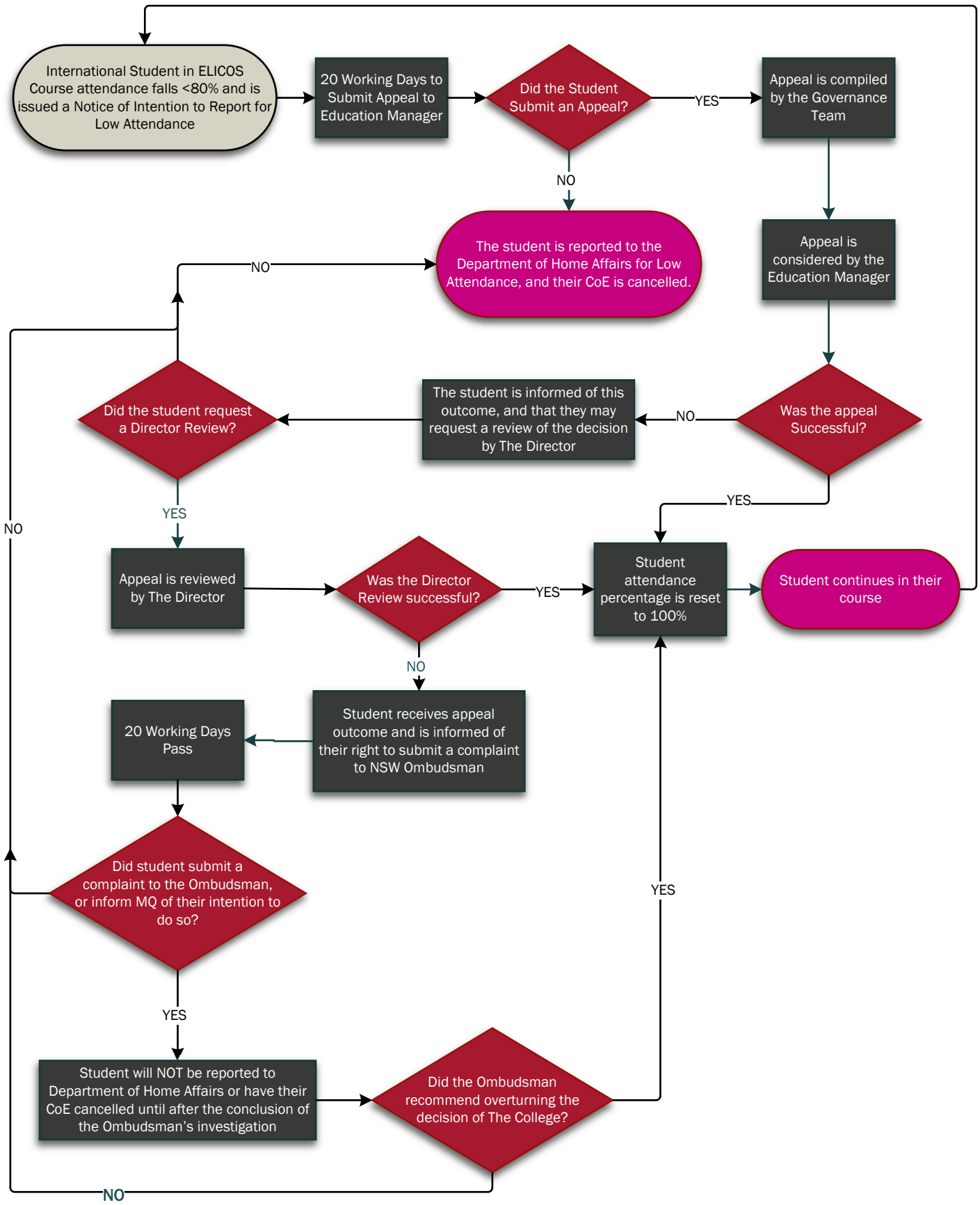ELICOS Attendance Appeals Procedure Flowchart